

# Solid Waste Agency

Cedar Rapids ▲ Linn County

# COVID 19

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Cedar Rapids Linn County Solid Waste Agency

## Agency Staff

The Solid Waste Agency is doing everything possible to protect our staff from exposure risks. All Agency staff is essential to our ability to provide the essential public service of landfilling. We are a small staff, 38 total, and want to eliminate exposure risks where possible in order to ensure that we can continue providing landfill services throughout the duration of this pandemic.

## New Processes

Changes have been made to achieve the safest environment possible for customers and staff. Our scale attendants will no longer open the window to transact with customers. All approved account holders should use the Commercial Lane and wait for the scale attendant to give them the go ahead signal. Scale attendants have limited signage to hold up addressing the most common concerns or to turn away residential customers that bypass the front gate without adhering to signage. Commercial haulers should have signs they can hold up including company name and account number.

## Phones

We want to answer your questions and help you through this crisis. We are experiencing large volumes of calls and are unable to answer each call immediately. Please leave a message if you require assistance and we will try to get back to you as soon as possible.



## Agency Response

The Solid Waste Agency is **closed** to the public at this time due to the COVID-19 public health crisis. We want to reassure the public that essential services are working. Garbage collected curbside is being landfilled, as well as garbage from commercial account holders.

## Residential Information

Residents should continue to use curbside services. Many municipalities have temporarily increased the maximum amount of waste accepted curbside as well as eliminated the need for a garbage tag purchase. Please keep updated by subscribing to the Solid Waste Agency's newsletter via [www.solidwasteagency.org](http://www.solidwasteagency.org) or following us on FaceBook.

Residents can also check their local community websites for more individual information. Those communities we serve are listed at the end of this document and links are available on our website.



## Compost and Trails

Our composting facility is under the same temporary process changes that our landfill site is. The composting facility is closed to the public at this time and is accepting commercial accounts only in order to best protect our staff and ensure we are able to continue providing essential services.

- Trails are closed.
- Yard Waste Drop-Off is via curbside pickup or commercial account only.
- There are many exciting site improvements still underway that we are eager to unveil soon, including building improvements, road improvements, and trail access improvements.

Our composting facility operates with 5 employees who are included in our head count of 38 employees total, it is imperative we keep our small staff healthy to continue providing essential services. Thank you for your patience and please stay safe.

## Social Distancing

The Solid Waste Agency is practicing strict social distancing among everyone on-site. We are committed to flattening the curve and following federal and state guidelines including those provided by OSHA. Our management staff is rotating between work-from-home where able and being on-site to support the essential operations at the Agency.

- All public events the Agency is involved with are cancelled at this time.
- All school programs, tours, and education of area students and public have been temporarily suspended. We greatly look forward to working with you again soon.
- Our front gate attendant will no longer post at the gate in an effort to eliminate another point of exposure.

## Member Communities We Serve

ALBURNETT  
 BERTRAM  
 CEDAR RAPIDS  
 CENTER POINT  
 CENTRAL CITY  
 COGGON  
 ELY  
 FAIRFAX  
 HIAWATHA

LISBON  
 MARION  
 MOUNT VERNON  
 PALO  
 PRAIRIEBURG  
 ROBINS  
 SPRINGVILLE  
 WALKER  
 LINN COUNTY

## More Information

The Solid Waste Agency is constantly receiving new information from federal and state officials and will update our processes as needed. For updates, please visit our website, FaceBook, or subscribe to our newsletter. Links to the above communities' website are provided as well at our website. We are in this together, and the Solid Waste Agency is committed to public health through this crisis.