# CEDAR RAPIDS/ LINN COUNTY SOLID WASTE AGENCY

### **Gate Attendant**

### JOB DESCRIPTION

**Schedule:** Monday, Tuesday, Friday, Saturday (7am-5pm)

**Location:** Site 2, 1954 County Home Rd, Marion, IA

**Hourly Wage:** Starting hourly wage- \$19.81. On 7/1/19- \$20.30.

**To Apply:** Complete application on website www.solidwasteagency.org/about-us

and email to <a href="mailto:hr@solidwasteagency.org">hr@solidwasteagency.org</a> or mail to Solid Waste Agency, 1954 County Home Rd., Marion, IA 52302. Paper applications are

available at above location.

## **Summary of Position**

Directs and assists Agency customers, provides administrative functions such as collecting fees, compiling reports, and answering phones. Conducts material screening, identification of special wastes/banned wastes and understands and enforces rules and policies.

Work is performed under immediate supervision of the designated supervisor.

# **Position Responsibilities**

- directs landfill customers to the appropriate areas
- identifies waste types, verifies solid and special waste authorization tickets
- collects fees, issues receipts using a computer
- reconciles cash and receipts on a daily basis
- prepares reports and maintains necessary records
- answer phone and gives landfill information to the public regarding landfill hours, load requirements, fees, etc.
- adheres to all established safety rules
- enforces agency policies and procedures
- notifies management of reoccurring issues
- performs all other duties as assigned

## **Minimum Qualifications**

- Education: high school diploma or equivalent required
- **Experience**: preferred (2) years customer service experience involving cash/credit transactions

# Knowledge, Skills & Abilities

- must possess excellent customer service skills
- ability to learn and follow operating procedures

- ability to do basic computer work
- ability to effective meet the public and explain landfill regulations
- ability to receive money and make change and keep simple records
- ability to read and write the English language and understand and follow oral and written instructions
- knowledge of operating techniques, procedures and safety practices for equipment used
- knowledge of standard practices, methods, and materials used in Integrated Solid Waste Management
- knowledge of safety rules and accident prevention practices
- ability to communicate with other employees and the public

Pre-employment Testing: drug screen and physical

FLSA Status: non-exempt full-time